

QUALITY POLICY

ABYDOS MIDDLE EAST DMCC & ABYDOS ENGINEERING SERVICES AND SUPPLY LLC commits to provide quality products in MENA in the areas of 'supplying of piping packages and products in Nickel based alloy'. We are continually improving processes, services that are meeting and exceeding customer satisfaction at all times.

The implementation of the quality policy is the responsibility of all staff members, with overall responsibility residing with top management. It is compulsory that all staff recognize and accept our philosophy of quality service delivery, accepting accountability for their own output.

Top Management at ABYDOS MIDDLE EAST DMCC & ABYDOS ENGINEERING SERVICES AND SUPPLY LLC is committed to treat all projects as important regardless of its volume as the key considerations for ABYDOS MIDDLE EAST DMCC & ABYDOS ENGINEERING SERVICES AND SUPPLY LLC are the customer and customer satisfaction.


Commitment

- Fully identify and conform to the needs of our customers, improving customer satisfaction.
- Monitor and review our service provision and processes, identifying potential errors and implementing the necessary actions to eliminate them.
- Striving to provide only those services that meet the highest quality standards.
- Maintaining our reputation for transparency and integrity and ensuring that this is reflected throughout the organization.
- Providing sufficient resources and equipment to ensure that we can operate to the documented management system. The management system is based on the principles of ISO 9001:2015, the International Standard for Quality Management Systems.
- Continuing to build quality capability through structured programs that develop technical qualifications, increase awareness, and manage risk in order to achieve improving levels of excellence.
- The effectiveness of our quality system is monitored by planned audits, management reviews and customer satisfaction surveys to ensure quality service delivery.
- ABYDOS MIDDLE EAST DMCC & ABYDOS ENGINEERING SERVICES AND SUPPLY LLC is committed to do continual improvements on services development.

Implementation

This Quality Policy Statement will be displayed prominently, and access to the complete Quality manual detailing procedures will be available on the premises for reference by any employee.

Managing Director
21ST May, 2019



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